

The following is AdventureMed/Wilderness Medicine of Utah's refund policy for 2024. If the class is hosted through a third party, please refer to the policy of the specified organization, as it may differ.

The following policy applies to all course levels (WLS:MP, WFR, WFA, and Mountain Bike Medicine). If you have any questions, please reach out to <a href="mailto:info@adventuremed.com">info@adventuremed.com</a>. The preferred method of communication for refund, transfer, and cancellation requests is through email.

## **REFUNDS:**

- Greater than or equal to 30 days prior to the course start date, AdventureMed and Wilderness Medicine of Utah will issue a 90% refund if requested. There is a 10% administrative fee.
- Within 30 days of the start of a course, AdventureMed and Wilderness Medicine of Utah will not issue a refund. However, the course fees can be applied to a later class. These fees are valid for the 2 years following the original course date.
- For any refund, please allow several days for the funds to be returned due to processing timelines.

## TRANSFERS:

- If a student requests a transfer, AdventureMed and Wilderness Medicine of Utah may transfer that student to another course, so long as there is availability in the future course. Students may also request to be placed on a transfer list where they can choose a course date later.
- Note: if the chosen class has a cost greater than the original payment, the student will be required to pay the difference.

## COURSE CANCELLATIONS:

AdventureMed and Wilderness Medicine of Utah reserve the right to cancel courses that do not
have enough student sign-ups. AdventureMed and Wilderness Medicine of Utah will cancel the
course no later than 2 weeks prior to the course start date and students will be eligible for a full
refund or to be transferred to a later course.